

INFORMATION & SERVICES

The following resources have an array of services and information available. Read below to learn about the diversity of referrals and services provided.

AFRICAN AMERICAN FAMILY HEALING CENTER

Language(s) Spoken: English

We believe that comprehensive and non-judgmental education about personal and societal violence is the best way to prevent abuse. **Website:** N/A

Location: 1735 Mission Street, San Francisco, CA

Hours: Monday – Friday, 9:00am-4:30pm

Contact Person: Any staff

Phone: (415) 487-5635

Fax: (415) 552-1645

Email: N/A

Population Served: All

Restriction(s): None

Referral/ Drop In: Referral Not Needed; Drop-in during open hours

Documentation Needed Prior to Entry: None.

Accessibility: Wheelchair accessible, and other accommodations made as needed.

Cost(s): None

Primary Population/ Community Served: All

Faith Based: No

Direct Services: Anger Management, Counseling, Family Reunification, Life Skills, Mentoring, Parenting Support, Trauma Recovery, Victim Services.

Referral to Services: various as needed

ARAB CULTURAL AND COMMUNITY CENTER

Language(s) Spoken: English

Assist immigrant families in adjusting/adapting to hardships in American societies, and aim to provide any services needed through referrals. **Website:** N/A

Location: 2 Plaza Street, San Francisco, CA 94116

Hours: Monday - Thursday, 10:00am-5:00pm and Friday, 10:00am-2:00pm

Contact Person: Loubana Qutami, Social Services Coordinator

Phone: (415) 664-2200 x15 **Fax:** (415) 664-2280 **Email:** lqutami@arabculturalcenter.org

Population Served: All

Restriction(s): None

Referral/ Drop In: Referral Not Needed; Appointment Only

Documentation Needed Prior to Entry:

State- Issued ID **Proof of SF Residency**

Accessibility: Wheelchair accessible

Cost(s): None

Primary Population/ Community Served: Arab, Elderly, & Physical Disabilities

Faith Based: No

Direct Services: None.

Referral to Services: Referrals to range of community resources and social services.

BAY AREA WOMEN'S & CHILDREN'S CENTER

Language(s) Spoken: English, Cantonese, Mandarin, Limited Spanish, & Vietnamese

BAWCC offers a variety of direct services that address immediate needs and assists with achieving long-term stability. BAWCC's advocacy, planning and policy work on issues of low-income children and families has had a positive impact on the lives of thousands since we opened in 1981. BAWCC's long-term projects have resulted in the creation of playgrounds, a recreation center, school, and family center. **Website:** www.bawcc.org

Location: 318 Leavenworth Street, San Francisco, CA 94102

Hours: Tuesdays & Thursdays, 8:30am – 4:00pm

Contact Person: Diane Crampton, Nancy Ong or Midge Wilson

Phone: (415) 474-2400

Fax: (415)474-5525

Email: N/A

Population Served: Women, Transgender, including pregnant or with children

Restriction(s): None

Referral/ Drop In: No Referral Needed; Drop-in or by Appointment

Documentation Needed Prior to Entry:

Should have some form of ID.

Accessibility: Wheelchair accessible.

Cost(s): None

Primary Population/ Community Served: Low-Income Women, Children and Families.

Faith Based: No

Direct Services: Clothing, Dental Care (in partnership with UCSF), Food, Literacy/Basic Education, Parenting Support, Services for Children

Referral to Services: Access to Benefits (SSI, GA, TANF, et al), Anger Management, Childcare, Counseling, Co-occurring Disorder/Dual Diagnosis, GED Preparation, Healthcare, Higher Education, Mental Health Treatment, Mentoring, Perinatal Services, Residential/Housing.

CENTRAL CITY HOSPITALITY HOUSE – TENDERLOIN SELF-HELP CENTER

Language(s) Spoken: English and Spanish

Central City Hospitality House has served the homeless community in San Francisco's Tenderloin district since 1967. Through our unique combination of peer-led programs and advocacy efforts, many homeless and low-income people have been empowered to unite their voices to stimulate social change. Our programs include a drop-in self help center, an employment program, a community arts program, and a shelter for homeless men. Combined, our programs use a holistic approach to enhancing the economic, mental, physical, and social health of the homeless community. This is done through a wide spectrum of services that include housing and benefits advocacy, harm reduction-based substance use counseling, emergency shelter, money management support, creative expression, and job creation. **Website:** www.HospitalityHouse.org

Location: 290 Turk Street, San Francisco, CA 94102

Hours: Drop-in Hours: Mondays - Fridays 7:00am-7:00pm

Contact Person: Dolly, Johnny, Lori, Alexis, Gary, Bonnie, Peer Advocates/Case Managers

Phone: (415) 749-2143 or (415) 749-2176 **Fax:** (415) 749-2136 **Email:** N/A

Population Served: Women, Men, Transgendered Adults, All families with children

Restriction(s): None

Referral/ Drop In: No Referral Needed; Drop-in preferred

Documentation Needed Prior to Entry:

None

Accessibility: Wheelchair accessible, and other accommodations made as needed.

Cost(s): None

Primary Population/ Community Served: All homeless adults and their children

Faith Based: No

Direct Services: Peer-based harm reduction low threshold services, including housing counseling and placement, Co-occurring Disorder/Dual Diagnosis, Mental Health Treatment, Legal Assistance/Advocacy, Accompany to Court, Help/Vouchers to Get State ID, et al, Phone/Voicemail, P.O. Box/Mail, Transit Vouchers, Employment Training, Employment Retention, Employment Placement, Family Reunification, Anger Management, Counseling, Life Skills, Mentoring, Trauma Recovery.

Referral to Services: Various Services as needed.

COURT ACCOUNTABLE CASE MANAGEMENT CENTER (CACMC)

Language(s) Spoken: English, Spanish, French, Russian

Court Accountable Case Management Center is open to anyone in need. Drop in center primarily focuses on the reentry population. **Website:** www.sfpretrial.com

Location: 567 – 7th Street, San Francisco, CA 94103

Hours: Monday – Friday, 8:30am – 5:00pm

Contact Person: Sara Hofverberg, Program Manager or Richard Rendon, MSW, Deputy Director

Phone: (415) 626-0702 **Fax:** (415) 626-0702

Email: sara_hofverberg@sfpretrial.com or richard_rendon@sfpretrial.com

Population Served: All People Ages: 18+

Restriction(s): Must not have been convicted of serious violence, sex, arson, et al.

Referral/ Drop In: Referral from Court or other agency is needed; Drop-ins available.

Documentation Needed Prior to Entry:

Other: Referral from Court

Accessibility: Wheelchair accessible; Others – can accommodate as needed

Cost(s): None

Primary Population/ Community Served: All people involved in criminal justice system.

Faith Based: No

Direct Services: Accompany to Court Dates, Alcohol/Drug Treatment, Anger Management, Clothing, Co-occurring Disorder/Dual Diagnosis, Counseling, Food/Meals, Life Skills, Phone/Voicemail, Showers

Referral to Services: Information & Referral to Community Resources

GLIDE FOUNDATION – WALK-IN CENTER

Language(s) Spoken: English, Spanish, Cantonese (others available by advance arrangement)

A safe, welcoming space in the midst of the chaotic Tenderloin community. The Walk-In Center is Glide's resource center, a place where crises are calmed and questions answered. The highly-skilled Intake Specialists and counselors listen to each person's concerns, referring clients to Glide programs and community organizations that will give them the tools they need to help themselves. In their assessments, the staff treats the clients in a holistic manner. They understand that self-esteem, access to medical care, reliable housing options, childcare, and employment opportunities are integral pieces of a person's health and well-being.

Website: www.glide.org

Location: 330 Ellis Street 1st Floor Room 101, San Francisco, CA 94102

Hours: Monday – Friday, 8:30am – 4:30pm, *except* Thursday 8:30am-1:00pm

Contact Person: Kim Armbruster, Walk-In Center Manager

Phone: (415) 674-6138

Fax: (415) 775-1989

Email: karmbruster@glide.org

Population Served: All

Restriction(s): None

Referral/ Drop In: No referral required; Drop-ins Available

Documentation Needed Prior to Entry: None

Accessibility: Wheelchair; Others

Cost(s): None

Primary Population/ Community Served: All

Faith Based: Christian—loosely faith-based, but no restrictions for clients

Direct Services: Access to Benefits (SSI, GA, TANF, et al), Alcohol/Drug Treatment, Anger Management, Case Management, Clothing, Co-occurring Disorder/Dual Diagnosis, Employment Training, Food/Meals, GED Preparation, Healthcare, Help/Vouchers to Get State ID, Legal Assistance/Advocacy, Mental Health Treatment, Rental Assistance, Residential/Housing, Trauma Recovery, Victim Services, Voicemail

Referrals to Services: various as needed

LAVENDER YOUTH RECREATION & INFORMATION CENTER (LYRIC)

Language(s) Spoken: English, Spanish

LYRIC is an organization for lesbian, gay, bisexual, transgender, queer and questioning (LGBTQQ) youth 24 and younger. LYRIC's mission is to build community and inspire positive social change through education enhancement, career training, health promotion and leadership development with LGBTQQ youth, their families, and allies of all races, classes, genders and abilities. **Website:** www.lyric.org

Location: 127 Collingwood Street (between 18th & 19th), San Francisco, CA 94114

Hours: Office Open: Monday – Friday, 10:00am – 6:00pm, Intake Hours: Tuesday, Wednesday, Friday 3:00pm to 6:00pm

Contact Person: Kyle Kitson, Youth Advocate

Phone: (415) 703-6150 ext. 18 **Fax:** (415) 703-6153 **Email:** kyle@lyric.org

Population Served: All youth and adults under age 24 who are LGBTQQ

Restriction(s): None

Referral/ Drop In: Referral Not Needed; Drop In on Intake Hours only or by Appointment

Documentation Needed Prior to Entry: None for almost all services, but for paid internships certain documentation is necessary.

Accessibility: Wheelchair accessible

Cost(s): None

Primary Population/ Community Served: Lesbian, Gay, Bisexual, Transgender young adults

Faith Based: No

Direct Services: Accompany to Court Dates, Clothing, Counseling, Phone/Voicemail, Transit Vouchers, Employment Training, Employment Placement, Employment Retention, Help/Vouchers to Get State ID, et al, Life Skills, Services for Children, Mental Health Treatment

Referral to Services: various as needed

MISSION NEIGHBORHOOD RESOURCE CENTER

Language(s) Spoken: English, Spanish

Harm reduction drop in center in the Mission district targeting homeless and those at risk in the neighborhood with a focus on Latino immigrants. Peer led and professionally supported staff. Entry point to single adult shelter system; showers and laundry room; provides bilingual case management, mental health support, groups, community building and organizing; part-time medical clinic, including TB screening, urgent care, primary care, acupuncture, and HIV counseling and testing. Women's program on Thursday nights (6-8pm) provides dinner, hygiene kits, needle exchange, and social support for women. **Website:** www.mnhc.org

Location: 165 Capp Street (between 16th & 17th), San Francisco, CA 94110

Hours: Monday - Friday, 7:00am – 7:00pm

Thursday, 7:00am – 12:00pm & 2:00pm – 5:00pm

Thursday, 6:00pm – 8:00pm – Women Only (biological and transgender females)

Contact Person: Any Staff

Phone: (415) 552-1013

Fax: N/A

Email: info@mnhc.org

Population Served: Homeless Men, Women, and Transgendered Adults

Restriction(s): None

Referral/ Drop In: No Referral Needed; Drop In Basis Only

Documentation Needed Prior to Entry: None

Accessibility: Wheelchair accessible, and other accommodations as needed.

Cost(s): None

Primary Population/ Community Served: Latino/a, People with mental health/substance addition

Faith Based: No

Direct Services: Access to Benefits (SSI, GA, TANF, et al), Case Management, Co-occurring Disorder/Dual Diagnosis, Healthcare, Mental Health Treatment, Phone/Voicemail, Showers, Support Groups

Referral to Services: various as needed

NORTHERN CALIFORNIA SERVICE LEAGUE—MULTI-SERVICE CENTER

Language(s) Spoken: English and Spanish

Programs include Awakening New Futures, Children’s Waiting Room, Day Reporting Center, and Parolee Employment Program. Comprehensive information, referrals, job training, and related assistance for ex-offenders. **Website:** www.NorCalServiceLeague.org

Location: 40 Boardman Place, San Francisco, CA 94103

Hours: Monday – Friday, 9:00am – 5:00pm

Contact Person: Any Intake Staff

Phone: (415) 863-2323 **Fax:** (415) 863-1882 **Email:** NCSL@NorCalServiceLeague.org

Population Served: All formerly incarcerated people are welcome.

Restriction(s): None

Referral/ Drop In: No Referral Need; Drop-in or Appointment.

Documentation Needed Prior to Entry: None

Accessibility: Wheelchair accessible; Other accommodations made as needed.

Cost(s): None

Primary Population/ Community Served: All formerly incarcerated people.

Faith Based: No

Direct Services: Anger Management, Clothing, Counseling, Employment Placement, Employment Retention, Employment Training, Family Reunification, Food/Meals, Help/Vouchers to Get State ID, et al., Life Skills, Mentoring, Parolee Day Reporting Center.

Referral to Services: Various as needed.

PAM HOGAN PRODUCTIONS

Language(s) Spoken: English

Pam Hogan produces books, videos, and other training materials to support people in prison to obtain employment upon release. The book *From Prison to Paycheck: What No One Ever Tells You About Getting A Job* provides guidance on job search, resume and cover letters, interviews, and suggestions on how to respond to the question "Have you ever been convicted of a felony?" **Website:** www.pamhoganproductions.com

Location: Mailing Address Only: P.O. Box 31667, San Francisco, CA 94131

Hours: Call for Appointment

Contact Person: Pam Hogan, Principal

Phone: (415) 333-8327 **Fax:** (415) 586-0870 **Email:** Pam@PamHoganProductions.com

Population Served: All people currently in prison or jail, and those who are recently released.

Restrictions: None

Referral/ Drop In: Referral Not Needed; Contact Pam Hogan for more information.

Documentation Needed Prior to Entry: N/A

Accessibility: N/A

Cost(s): Varies based on quantity. Contact for more information.

Primary Population/ Community Served: All people who are currently or formerly incarcerated.

Faith Based: No

Direct Services: Books, Videos, and training materials on supporting ex-offenders post-release.

Referral to Services: None.

SENIOR EX-OFFENDER PROGRAM

Language(s) Spoken: English

Counseling, information, and referrals for ex-offenders who are seniors. **Website:**
www.seopsf.org

Location: 1706 Yosemite Avenue, San Francisco, CA 94124

Hours: 9:00am – 4:30pm

Contact Person: Frank Williams

Phone: (415) 593-8235

Fax: (415) 822-5327

Email: info@seopsf.org

Population Served: All formerly incarcerated people who are older adults. Men ages 50 and older and Women ages 45 and older.

Restriction(s): Housing is not provided for sex offenders.

Referral/ Drop In: No Referral Needed; Drop-ins Available

Documentation Needed Prior to Entry: None

Accessibility: Wheelchair

Cost(s): None

Primary Population/ Community Served: All

Faith Based: No

Direct Services: Access to Benefits (SSI, GA, TANF, et al), Clothing, Counseling, Food/Meals, Phone/Voicemail, Referrals.

Referral to Services: Referrals to various services as needed.

SF OFFICE OF THE DISTRICT ATTORNEY – BACK ON TRACK

Language(s) Spoken: English, Spanish

A partnership of the San Francisco District Attorney's Office and Goodwill Industries. Court-mandated case management and employment training program. **Website:** www.sfgoodwill.org

Location: 1663 Mission Street, San Francisco, CA 94103

Hours: Monday – Friday, 9:00am – 5:00pm

Contact Person: Joanna Hernandez

Phone: (415) 575-2109 **Fax:** (415) 575-2170

Email: jhernandez@sfgoodwill.org

Population Served: Adults ages 18 – 30 who are currently held in or recently released from San Francisco County Jail. All former Back on Track clients are welcome for services.

Restrictions: Must not have violent, sex, gang, or arson criminal convictions.

Referral/ Drop In: Referral Required from the San Francisco District Attorney; Appointment Only

Documentation Needed Prior to Entry:

Other: Referral from the San Francisco Superior Court

Accessibility: Wheelchair and other accommodations as needed.

Cost(s): None

Primary Population/ Community Served: All

Faith Based: No

Direct Services: Employment Training, Employment Placement, Employment Retention, Life Skills, Parenting.

Referral to Services: Referral to various services as needed.

SF OFFICE OF THE DISTRICT ATTORNEY – REENTRY UNIT

Language(s) Spoken: English and Spanish

The Office created the direct service programs Back on Track and Changing the Odds. Staff provides direct referrals and reentry information for individuals who call in. The Reentry Unit also oversees the San Francisco Reentry Council's policy and program efforts. Changing the Odds is a paid summertime employability skills training and internship program for young adults, ages 18-24 who have had contacts with the criminal justice system. **Website:** www.sfdistrictattorney.org

Location: 850 Bryant Street, San Francisco, CA 94103

Hours: Monday – Friday, 9:00am – 5:00pm

Contact Person: Rhonda Jackson, Reentry Unit Director

Phone: (415) 553-4919

Fax: (415) 553-9700

Email: reentry@sfgov.org

Population Served: Young adults in the criminal justice system. There are requirements; call for more information. For Changing the Odds, must be 18-24 years old. For Back on Track, must be 18-30 years old.

Restriction(s): There are restrictions; call for more information.

Referral/ Drop In: Required for Programs; Call for reentry referrals. Call in March for referral to upcoming summer's Changing the Odds program.

Documentation Needed Prior to Entry: None.

Accessibility: Wheelchair

Cost(s): None

Primary Population/ Community Served: All

Faith Based: No

Service(s): Referrals to Services, Referrals to Goodwill/District Attorney's Back on Track Program, and Employability skills training and internship program through Changing the Odds.

SF OFFICE OF THE PUBLIC DEFENDER – REENTRY UNIT

Language(s) Spoken: English, Spanish, and other languages accommodated as needed.

Children of Incarcerated Parents Social Worker and Adult Social Workers work with current and former clients of the Public Defender. **Website:** www.sfpUBLICDEFENDER.org

Location: 555 Seventh Street, San Francisco, CA 94103

Hours: Monday – Friday, 8:00am – 5:00pm

Contact Person: Simin Shamji, Manager of Reentry Unit

Phone: (415) 553-1671 **Fax:** (415) 553-9646 **Email:** None.

Population Served: All

Requirement(s): Must be a current or former client of the SF Public Defender’s Office.

Referral/ Drop In: Referral Required from Public Defender Attorney; Appointment Only.

Documentation Needed Prior to Entry: None.

Accessibility: Wheelchair accessible, and other accommodations made as needed.

Cost(s): None

Primary Population/ Community Served: All

Faith Based: No

Direct Services: Access to Benefits (SSI, GA, TANF, et al), Accompany to Court Dates, Counseling, Parenting Support, Help/Vouchers to Get State ID, et al, Legal Assistance/Advocacy, and Referrals to Treatment, Housing, Medical and Other Services.

Referral to Services: Various services as needed.

SF SHERIFF'S DEPARTMENT – NO VIOLENCE ALLIANCE (NOVA)

Language(s) Spoken: English

The primary goal of the NoVA Project is to address the violence plaguing San Francisco and in particular, the significantly high crime communities of Bayview Hunters Point, Western Addition, and the Mission Districts, by providing intensive services to violent ex-offenders to aid in their reentry into the community and reduce recidivism. The NoVA Project approach engages men and women, and encourages them to take control of their violent behavior through rehabilitation, and to the extent possible, successfully reenter the community as a productive member of society. The comprehensive approach stresses offender accountability and violence prevention education. **Website:** www.sfsheriff.com

Location: No drop-ins; must first contact Project Manager, listed below.

Hours: Monday – Friday, 8:00am – 5:00pm

Contact Person: Lieutenant Ronald Terry, NoVA Project Manager

Phone: (415) 558-2486 **Fax:** (415) 575-6452 **Email:** novaterry1278@yahoo.com

Population Served: Men and Women who have been convicted of a violent crime(s). Must be soon to be/recently released from County Jail, or soon to be released from San Quentin State Prison and paroled to San Francisco, or currently on State Parole in San Francisco.

Restrictions: None.

Referral/ Drop In: Referral is required/No first-time drop-ins available.

Documentation Needed Prior to Entry: NoVA Referral.

Accessibility: Will be accommodated.

Cost(s): None.

Primary Population/ Community Served: Primarily people returning to Western Addition, Mission, and Bayview/Hunters Point neighborhoods of San Francisco.

Faith Based: The NoVA Collaborative includes both secular and faith-based partners.

Service(s): Case management, Anger management, Employment Training, Employment Placement, Transitional Housing, Mentoring

SF SHERIFF'S DEPARTMENT – WOMEN'S REENTRY CENTER

Language(s) Spoken: English, Spanish

Multi-service drop-in center for formerly incarcerated women. **Website:** www.sfsheriff.com

Location: 930 Bryant Street, San Francisco, CA 94103

Hours: Monday – Friday, 8:00am – 4:00pm

Post Release Clinic: Thursdays, 12:30pm-4:00pm

Contact Person: Any staff person

Phone: (415) 734-3150

Fax: (415) 734-3159

Email: N/A

Population Served: Women, Transgender Women, Women w/ Children, Pregnant Women. All women who are formerly incarcerated in local, state, or federal institution.

Restriction(s): None

Referral/ Drop In: No Referral Necessary; Drop-in or Appointment

Documentation Needed Prior to Entry: None

Accessibility: Wheelchair accessible.

Cost(s): None

Primary Population/ Community Served: All

Faith Based: No

Direct Services: Clothing, Food/Meals, Phone/Voicemail, Employment Training, Employment Placement, Employment Retention, 12-Step Meetings, Counseling, Creative Writing & Theater Program, Access to Benefits, Mentoring, Internet/Computer Training & Access, Healthcare Screenings and Referrals, Paid internships

Referral to Services: Range of referral services as needed.

ST. ANTHONY FOUNDATION – SOCIAL WORK CENTER

Language(s) Spoken: English, Spanish

The Social Work Center provides comprehensive services for families and individuals under 60 who are dealing with issues related to homelessness and poverty. The primary goal of the Center is to provide services that support, stabilize, and improve the quality of life for homeless, low income, undocumented, and working poor individuals and families. **Website:** www.stanthonysf.org

Location: 121 Golden Gate Avenue, San Francisco, CA 94102

Hours: Monday, Tuesday, Thursday, Friday, 8:30am – 12:00pm, 1:00pm – 4:30pm; Wednesday, 8:30am – 12:00pm.

Contact Person: Gary Bickel, Intake Coordinator

Phone: (415) 241-2655

Fax: (415) 440-7773

Email: gbickel@stanthonysf.org

Population Served: All

Restrictions: No exclusions other than must have appropriate behavior at center

Referral/ Drop In: Referral Not Needed; Most by Appointments

Documentation Needed Prior to Entry: None

Accessibility: Wheelchair accessible

Cost(s): None

Primary Population/ Community Served: All

Faith Based: Yes – Christian

Direct Services: Alcohol/Drug Treatment, Co-occurring Disorder/Dual Diagnosis, Mental health Treatment, Access to Benefits (SSI, GA, TANF, et al), Representative Payee, Counseling, Help/Vouchers to Get State ID, Crisis Intervention

Referral to Services: Various as needed.

SWORDS TO PLOWSHARES - HEALTH & SOCIAL SERVICES UNIT

Language(s) Spoken: English, Spanish

Swords to Plowshares' drop-in center provides mental health services, including counseling for drug and alcohol problems and post-traumatic stress disorders, case management and referrals.

Website: www.swords-to-plowshares.org

Location: 1060 Howard Street, San Francisco, CA 94103

Hours: Monday – Friday, 9:00am – 11:30am & 1:00pm – 3:30pm

Contact Person: James Robinson, Intake Specialist

Phone: (415) 252-4788(preferred) **Fax:** (415) 655-7254 **Email:** jrobinson@stp-sf.org

Population Served: All Veterans of the US Military or WWII Philippine Veteran, or WWII Merchant Seaman, but not necessary.

Restrictions: Should be clean and sober.

Referral/ Drop In: Referral Not Needed; Drop-ins Available: Appointment Also Available

Documentation Needed Prior to Entry:

Other: DD214 is required: if Veteran does not have this document, services will be provided in interim.

Accessibility: Wheelchair; Others – TTD Line Available; American Sign Available with 24hr Advance Notice

Cost(s): None

Primary Population/ Community Served: All Veterans

Faith Based: No

Direct Services: Alcohol/Drug Treatment, Co-occurring Disorder/Dual Diagnosis, Clothing, Mental Health Treatment, Food/Meals, Transit Vouchers, Access to Benefits, Legal Assistance/Advocacy, Help/Vouchers to Get State ID, et al, Phone/Voicemail, P.O. Box/Mail, Family Reunification, Counseling

Referral to Services: Residential/Housing, Dental Care, Healthcare, Literacy/Basic Education, GED Preparation, Higher Education, Showers, Employment Training/Placement/Retention, Childcare, Parenting Support, Perinatal Services, Services for Children, Anger Management, Life Skills, Mentoring, Trauma Recovery, Victim Services

THIS SACRED SPACE

Language(s) Spoken: English

This Sacred Space is an organization whose objective is to share with those who are currently or formerly incarcerated the message that spiritual freedom is available now. Using dialogue, contemplation and meditation, our program points to this sacred space where the mind and heart experiences the peace that is eternally present. **Website:** www.thissacredspace.org

Location: Mailing Address Only: Box 3, Fairfax, CA 94930

Hours: Mondays-Fridays 9:00am-5:00pm

Contact Person: Kenneth Dale Johnson, Founder

Phone: (415) 706-3782 **Fax:** (707) 933-8846 **Email:** Kenny@thissacredspace.org

Population Served: All people currently in prison or jail, and those who are recently released.

Restrictions: Should be clean and sober.

Referral/ Drop In: Referral Not Needed; Drop-ins or Appointments are fine.

Documentation Needed Prior to Entry:

State-Issued ID

Program will assist clients in obtaining ID's.

Accessibility: Not accessible.

Cost(s): None

Primary Population/ Community Served: All people who are currently or formerly incarcerated.

Faith Based: Non-Denominational

Direct Services: Counseling, Mentoring

Referral to Services: Co-occurring Disorders/Dual Diagnosis, Mental Health Treatment, Dental Care, Literacy/Basic Education, Legal Assistance/Advocacy, Anger Management, Counseling, Life Skills, Mentoring

UNITED COUNCIL OF HUMAN SERVICES – BAYVIEW MULTI-SERVICE DROP-IN CENTER

Language(s) Spoken: English; Spanish upon request

Drop-in center with clothing, showers, meals, and access to referrals. Our mission is to eliminate hunger and alleviate poverty related problems suffered by the homeless population and needy families by providing support services such as daily emergency bags, hot meals, clean clothing, showering and toilet facilities, counseling and referral services. Physical, mental, and spiritual enrichment is provided to raise the level of consciousness of the homeless to promote re-balance and positive participation in mainstream society. **Website:** N/A

Location: 2111 Jennings Street, San Francisco, CA 94124

Hours: Hot Meals Program: 7:00am-9:00am & 4:00pm-6:00pm—Daily Including Weekends and Holidays; Drop In Respite: 5:00pm-7:00am—Daily Including Weekends

Intake Hours: Monday-Friday, 9:30am-11:30am & 1:30pm-3:30pm

Contact Person: Any Staff

Phone: (415) 671-1100 **Fax:** (415) 822-3436 **Email:**
gwendolynwestbrook@yahoo.com

Population Served: Men, Women including Pregnant Women, and Transgendered People

Restrictions: Clean and Sober

Referral/ Drop In: Not Needed/ Available from 5:00pm-7:00am

Documentation Needed Prior to Entry:

✔ **State- Issued ID** ✔ **Social Security Card** ✔ **Proof of SF Residency** ✔ **TB Clearance**

✔ **Other:** proof of chronic homelessness and documentation of disability

Accessibility: Wheelchair Accessible

Cost(s): None

Primary Population/ Community Served: All

Faith Based: Yes – Christian

Direct Services: Clothing, Food/Meals, Showers, Voicemail, U.S. Mail (no checks), Transit Vouchers, Medical and Benefits Appointments, Life Skills, Access to Benefits, Reservations for Shelter beds

Referral to Services: Mental Health Treatment, Dental Care, Healthcare, GED Preparation, Legal Assistance/Advocacy, Employment Training, Anger Management and Counseling, Trauma Recovery

VA DOWNTOWN CLINIC

Language(s) Spoken: English

The SFVAMC Downtown Clinic offers primary care and a wide array of mental health services including group and individual counseling, substance abuse, PTSD, and compensated work therapy. The clinic is open Monday through Friday, 8:00 a.m. to 4:30 p.m. The clinic is one of VHA's first Comprehensive Homeless Veterans Centers providing a full range of services to homeless veterans in downtown San Francisco. The Downtown Clinic provides special care to homeless veterans through the Health Care for Homeless Veterans program. The program offers veterans employment job search assistance and referrals, as well as referrals for residential treatment programs. The SFVAMC Downtown Clinic is a part of the San Francisco VA Medical Center System. **Website:** N/A

Location: 401 Third Street, San Francisco, CA 94107

Hours: Monday – Friday, 8:00am – 4:30pm

Contact Person: Any Social Worker

Phone: (415) 221-4810 or (800) 733-0502

Fax: N/A

Email: N/A

Population Served: Veterans of the US Military

Restrictions: None

Referral/ Drop In: Referral not Required; Drop-ins Available

Documentation Needed Prior to Entry: None

Accessibility: Not Specified

Cost(s): Not Specified

Primary Population/ Community Served: All

Faith Based: No

Direct Services: Clothing, Employment Retention, Alcohol/Drug Treatment, Showers, Healthcare

Referral to Services: Residential/Housing and Others

VIP (VOLUNTEERS IN PAROLE) MENTORS

Language(s) Spoken: English, Some Spanish

VIP Mentors is a free mentoring program designed to help people on State parole successfully complete the terms of their parole. VIP matches parolees with a mentor who will be an advisor, guide, and friend. Your mentor is someone who will listen to your problems, offer advice, and assist you in finding a job or returning to school, and help you set realistic and achievable goals. All VIP mentors are attorneys, but they are not permitted to enter into a formal attorney-client relationship with you. **Website:** www.vipmentors.org

Location: State Parole Office, 1727 Mission, San Francisco, CA 94103

Hours: Monday – Friday, 8:00am – 5:00pm

Contact Person: Claire Nims, Program Director

Phone: (415) 557-0167 **Fax:** (415) 557-7256 **Email:** vip-sf@vipmentors.org

Population Served: All people on State Parole, and supervised by a San Francisco Parole Officer.

Restriction(s): None.

Referral/ Drop In: Parolees can be referred by their parole agents, or they can contact the Program Director directly. The Program Director must have approval from the Parole Agent for the mentorship placement. Appointment Preferred but Drop-In's Okay.

Documentation Needed Prior to Entry: None.

Accessibility: All

Cost(s): None.

Primary Population/ Community Served: All.

Faith Based: No

Direct Services: One on one Mentoring

Referral to Services: various as needed